

# Corissa S. Sutton

*Relationship Builder*



*Community Advocate & Organizer*



*Financial Crimes Analyst*

763-339-1033

Corissa@ThePowHERhousemom.com

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June 19, 2020

To whom it may concern,

Re: FBI's Community Outreach Program / Community Outreach Specialist – Minnesota

My name is Corissa Sutton, please see the attached copy of my resume and two letters of recommendation.

I am applying for this position in hopes that my background, skills and abilities could be useful and/or transferrable to a position within your organization. I am interested in joining the Bureau with the hope to use both my personal and professional background to make a difference in the community as a whole.

I recently transitioned from an extensive background in business specifically within Banking and Financial Crimes to do more work in the community and give back. I have over 20 years of experience in Operations, Research, Credit Analysis and Fraud/Risk Analysis and so on just to name a few. I now, share that knowledge and information in a variety of capacities and complexities within the community.

I speak openly about my personal background having grown up in the heart of Southside Minneapolis during a time when gangs, violence and drugs were very much so prevalent. I grew up middle class to impoverished. I openly share many of my trials, tribulations and hardships to show that I lived in those tough environments and I made it out & I overcame. I have that personal empathy factor & understanding. I, now use my personal story to uplift motivate and inspire my community to strive for greatness and contentment. I started my own business called The Powherhouse Mom, which is an organization that aims to uplift, motivate and inspire single mothers and mompreneurs to become the best versions of themselves. It's a coaching platform, with teaching & learning tools which support and aid single mothers in their parenting, healing, career and personal life.

I am also a writer, mentor, community advocate, volunteer, and personal coach.

I appreciate you taking the time to learn more about me, I hope to hear from you in the near future.

Thank you for your time and consideration,

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## PROFESSIONAL SUMMARY

Experienced, relatable and effective communicator/teacher who positively influences the Minneapolis community. Specialized in identifying community needs by listening, engaging and connecting with leaders to collaborate resources, develop plans and implement positive change initiatives. Use background in banking and finance to empower others to realize their goals in personal and generational financial health.

## SPECIALIZED SKILLS & COMMUNITY FOCUS

- ◆ Blogger & Coach
- ◆ Speaker, Writer
- ◆ Conflict Resolution
- ◆ Active Member of the Minneapolis chapter of the NAACP /community advocate of peace & equality
- ◆ Planning Committee member for The Well (*nonprofit*) for The Begin Conference Fall/Winter 2020
- ◆ Contractor with Emerge Mothers Academy(*nonprofit*) facilitating and coaching mothers on life and finance building skills
- ◆ Strong connector with African American pastors, churches communities, small business owners and other organizations in North Minneapolis
- ◆ Design, Develop, & Facilitate Training
- ◆ Financial & Personal Mentor
- ◆ Build Relationships Across Organizations

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## WORK HISTORY

**CEO | The PowHERhouse Mom, LLC** | Minneapolis, MN 2/2020 – Present

- Write, design and develop courses and coaching packages to empower, coach and strengthen single moms and mompreneurs.
- Heal mothers from their pasts and teach them to become sufficient and secure in multiple areas of their lives.
- Provide encouraging steps for mothers to overcome obstacles so they can raise children who are content and secure.
- Use banking knowledge to create hands-on learning tools that help develop sound budgeting and spending habits for mothers to pave the way for home ownership.

**Contracted Social Service Provider Work Prep | Emerge** | Minneapolis, MN 12/2019 – Present

- Directly interact with assigned clients and provide compassionate case management.
- Execute ethical, and effective case management of clients seeking employment.
- Collaborate with director for growth, effectiveness and expansion of program.

**Mentor | Single Mom's Connection** | Calvary Church | Golden Valley, MN (*Volunteer*) 9/2019 –Present

- Facilitate weekly sessions related to parenting, budgeting, and life skills.
- Mentor and lead 5-10 women through setting up checking and savings accounts.
- Advocate financial budgeting, planning and saving.
- Share expertise on banking and its role in the process.

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## **US Bank | Minneapolis, MN**

07/2006–10/2019

### **Fraud Investigations Triage Team Analyst**

- Subject matter expert on credit card.
- Analyze customer account transactions to detect suspicious activity and make decisions on appropriate action.
- Respond to internal inquiries from stakeholders, law enforcement partners, and other financial institutions and investigations.
- Enter all data, documentation and notations into case management system; forward fraud activity to Investigative Analysts for further review and reporting.

### **Credit Review Specialist | US Bank | Minneapolis, MN**

2016-2017

- Led four departments in \$600 million joint venture.
- Analyzed credit bureaus, financial bank statements, account relationship information, and other financial related information to determine customer's credit worthiness.
- Closed, reduced, increased, or evaluated existing credit exposure based upon review of customer's credit position.
- Communicated with customers to secure additional information to assist in the lending decision.
- Guided customers to the appropriate business lines to maintain long standing relationships with U.S. Bank.

### **Payment /Fraud Risk Analyst | US Bank | Minneapolis, MN**

2012

- Analyzed/monitored existing credit card accounts for high risk, suspicious, fraudulent, bust out or account abuse activity as well as normal spending and payment trends/patterns.
- Validated payment and account information with drawee bank.
- Led training sessions for new Risk Analysts.

### **Account Processing Specialist | US Bank | Minneapolis, MN**

2006

- Researched errors reported by other customer departments and financial institutions.
  - Collected data and interpreted documents to support case findings and support case resolution.
  - Resolved the out of balance conditions by finding appropriate resolutions/disposition account(s).
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## **EDUCATION**

### **Banking and Finance Certification | Minneapolis Community & Technical College | Minneapolis, MN**

2013

### **General and Upper Level Courses for B.S. Business Administration | Metropolitan University | St. Paul, MN**

Course 1: The Principles of Real Estate in MN | MN Realty School

2/2020

Course 2: Property Values, Contracts and Financing in Real Estate | MN Realty School

2/2020

Course 3: Practice of Real Estate | MN Realty School

2/2020